

PART D—PUBLIC CONSULTATION

Environmental Assessment Certificate Application

LNG Canada Export Terminal

Section 18 – Summary of Public Consultation

October 2014



Joint venture companies



18 SUMMARY OF PUBLIC CONSULTATION

18.1 Summary

The purpose of this section is to summarize public and stakeholder consultation and engagement efforts undertaken by LNG Canada to date. This report is based on LNG Canada's approved Public Consultation Plan (August 2013), which was developed in consideration of LNG Canada's guiding principles for consultation, as well as the CEA Agency and the EAO requirements for consultation as set out in the section 11 Order.

LNG Canada's consultation and engagement program is a staged approach designed to share information with, involve and consult the public and stakeholders, on an ongoing basis. The purpose of this section is to summarize public and stakeholder consultation and engagement efforts undertaken by LNG Canada from mid-2011 to July 31, 2014 (Stages 1 and 2). The stages of consultation are outlined in Table 18.1-1, including the current/anticipated status.

Table 18.1-1: Consultation Stages

Stage	Timing	Status
Stage 1: Pre-Application: Initial Engagement	2011–Mid-2013	COMPLETE
Stage 2: Pre-Application: Information Sharing and Consultation on draft AIR and preparation for Application Review stage	Mid-2013–Summer 2014	COMPLETE
Stage 3: Application Review	Fall 2014 (anticipated)	CURRENT
Stage 4: Ongoing Community Engagement	Post-decision/Ongoing	FUTURE STAGE

LNG Canada began engaging with local government, stakeholders, and the public in 2011. The following provides an overview of LNG Canada's efforts to consult and engage with the local community:

- over 48 meetings with stakeholders across a broad range of interests, including environmental, economic and community based organizations
- over 36 meetings with local government, including mayor, council and staff
- 5 open houses with over 600 members of the public participating, including EAO-led public comment period
- 27 advertisements were placed in newspapers to notify community members of opportunities to participate

- 4 newsletters have been developed and made available through a variety of venues including on the website, at the community information centre, variety of locations around the community (e.g. Chamber, Municipal Hall, etc.) and delivered door-to-door to more than 3000 Kitimat households
- 4 notifications distributed by email to 1,256 database registrants, and
- 122 feedback forms received by LNG Canada.

A detailed account of consultation and engagement activities since that time can be found in Section 18.6.

Participants provided feedback to LNG Canada through a variety of methods, including open houses, stakeholder meetings, focus groups, workshops meetings with local government staff and Councils, feedback forms and information telephone line, and email. The following provides a summary of the key themes gathered from feedback received to date. LNG Canada continues to work with the local government, stakeholders, and the public to gather and consider feedback.

- **Jobs and Economic Opportunities** – Interest in building local capacity and hiring locally as much as possible.
- **Community Wellbeing/Way of life** – Concerns regarding the availability and affordability of housing and cost of living, as well as increased strain on services and infrastructure.
- **Safety** – Concerns regarding the safety of the community.
- **Value of the Kitimat River Estuary** - Concerns regarding potential loss of habitat and access to the estuary.
- **Protection of the Marine Environment** - Concerns regarding LNG vessel traffic and interactions with fishing vessels and marine mammals in the Douglas Channel as well as effects on marine life.
- **Air Quality** - Concerns regarding potential effects on local air quality.
- **Community engagement** – Community members expressed satisfaction with LNG Canada's consultation efforts to date.

18.2 Audience

LNG Canada adopted an early approach to engaging with stakeholders, local and regional governments, and community members, and began meeting with them in 2011. Early engagement efforts have helped construct a positive working relationship with the community that LNG Canada intends to carry forward. The following audiences have been defined for the purpose of its consultation and engagement activities as follows:

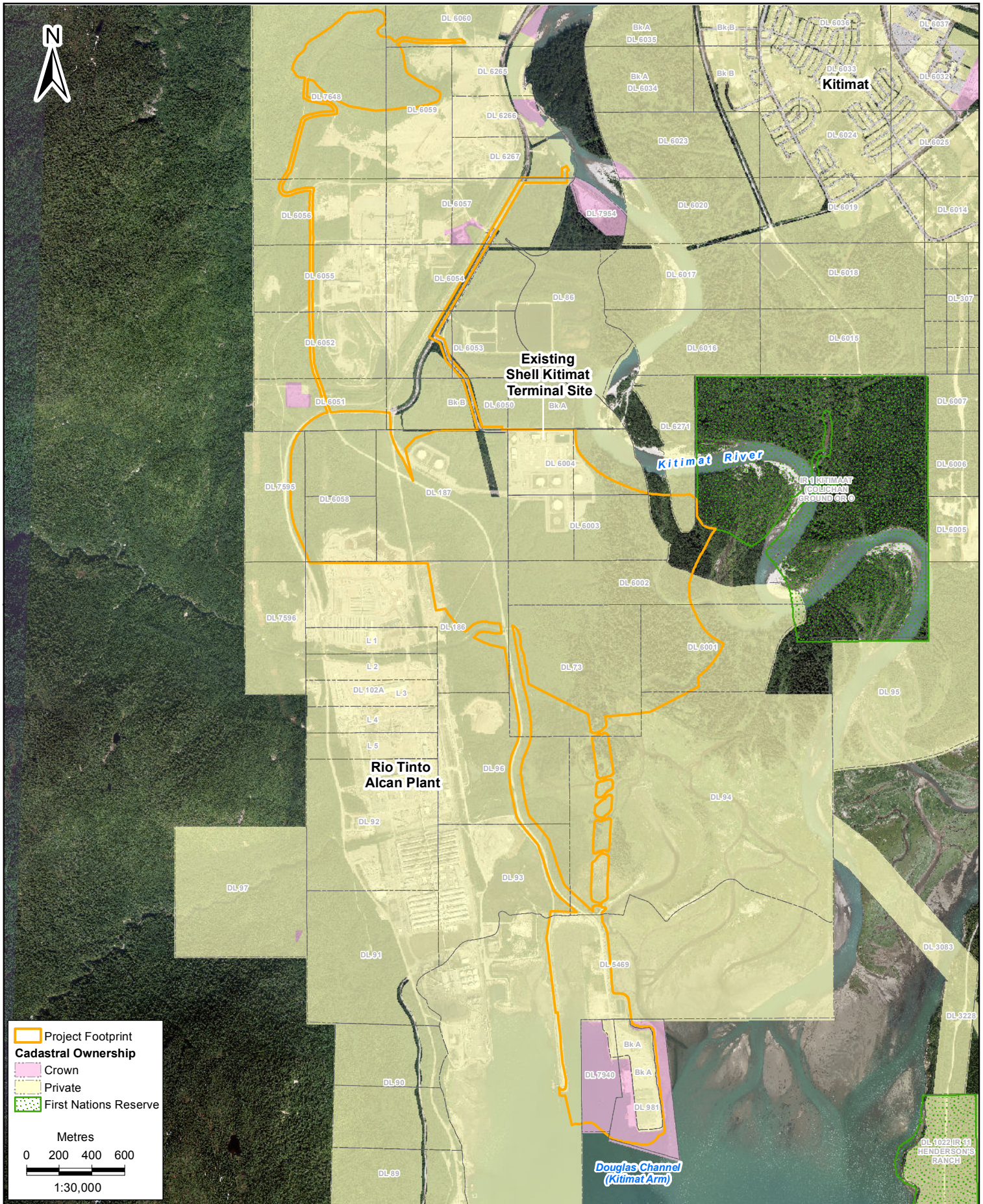
- **Local and Regional Government** – Local municipalities, including staff, emergency services, elected officials, and regional districts
- **Stakeholders** – Local and regional stakeholder groups, including community and business organizations, environmental organizations, and employees, and
- **General Public** – Residents, property owners and tenure holders in the Project area, general local and regional public, and media.

18.2.1 Local and Regional Government

Based on the location of the proposed Project, the following local government agencies were identified for involvement in consultation and engagement activities. Given that the level of involvement and interests differed among organizations, communications and consultation methods have varied accordingly, and will continue to do so.

18.2.1.1 District of Kitimat

The Project is proposed to be located in the District of Kitimat, located at the head of the Kitimat Arm of Douglas Channel on BC's northwest coast. Kitimat's municipal area is approximately 240 km² and is home to approximately 9,000 people (Figure 18.2-1). The Kitimat Council is the governing body of the District of Kitimat and is responsible for local government services and policy. LNG Canada has been engaging frequently and regularly with the Mayor and Council and key departments such as Economic Development, Community Planning and Development, Engineering and Public Works and Leisure Services, and receives visible support for the Project from local government at open houses and various events.



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	Opportunity for British Columbia. Energy for the world	ENVIRONMENTAL EFFECTS ASSESSMENT PUBLIC CONSULTATION LAND OWNERSHIP LNG CANADA EXPORT TERMINAL KITIMAT, BRITISH COLUMBIA	PROJECTION UTM9 DATUM NAD 83 DATE 29-AUG-14	DRAWN BY SS CHECKED BY SW FIGURE NO. 18.2-1
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18.2.1.2 City of Terrace

The community of Terrace, located on the Skeena River in northwest BC, covers approximately 57 km² and is home to about 11,000 residents. Terrace serves as the regional retail and service hub for the northwest portion of BC, including the community of Kitimat. LNG Canada has engaged regularly with the District of Terrace Mayor and Council and key departments such as the Chief Administrators Office and Economic Development.

18.2.1.3 Regional District of Kitimat-Stikine

The RDKS provides local government services to an area of 100,000 km² in northwestern BC. Member municipalities are Kitimat, Terrace, Stewart, Hazelton, and New Hazelton. The Regional District administers various local government services to northwestern BC, including but not limited to: rural land use planning, community water systems, fire protection, library services, transportation, and engineering. LNG Canada has been in regular communication with the RDKS and will continue to share information moving forward.

18.2.1.4 Skeena-Queen Charlotte Regional District

The SQCRD is a partnership of four electoral areas and five municipalities that provide local government services to 19,000 residents living on the north coast of BC and Haida Gwaii, within the traditional territories of the Tsimshian and Haida First Nations. Although not directly in the vicinity of the Project, the SQCRD could be affected by the Project, primarily from a socio-economic perspective. Engagement with the SQCRD has been limited to notification, update letters, and participation in the SIA and fisheries workshops.

18.2.2 Stakeholders

LNG Canada has identified a number of key stakeholders who have expressed interest in the proposed Project and have actively engaged with potentially affected stakeholders in order to identify potential areas of concern and emerging opportunities for constructive input. The following stakeholders groups were identified early on based on their specific interests related to the development of a proposed LNG facility in Kitimat, BC:

- **Economic development organizations** – Economic stakeholders include organizations such as Chambers of Commerce and economic development associations that may have a particular interest in understanding the potential economic effects of the proposed Project. To date, LNG Canada has been engaged with groups such as the Kitimat Economic Development Association, Kitimat Economic Development Office, Terrace Economic Development Association, Kitimat and Terrace Chambers of Commerce and Northern Development Trust.

- **Educational stakeholders** – Educational stakeholders include organizations such as colleges, skills training organizations, secondary schools that may have particular interests in jobs and skills training as it relates to the potential employment opportunities and local workforce development associated with the proposed Project. To date, LNG Canada has been engaged with groups such as Northwest Community College, Kitimat Vocational Institute and School District #82.
- **Environmental stakeholders** – Environmental stakeholders include local and national environmental non-governmental organizations such as Douglas Channel Watch, Kitimat Valley Naturalists and Rod & Gun Club at the local level, and Pembina Institute, Tides Canada, World Wildlife Foundation and Forest Ethics, all of which have identified a particular interest in understanding the potential environmental effects of the proposed Project. LNG Canada has been engaged with these groups on topics including marine mammals, fish and wildlife, air quality, greenhouse gas management, and marine-related aspects of the Project.
- **First Responders** – First responders include fire, paramedic, police, and search and rescue officials, all which have identified an immediate interest in safety and community wellbeing effects of the proposed Project. LNG Canada engaged regularly with these stakeholders, through attendance at the Kitimat Emergency Planning Committee meetings, LNG Canada-led open house and meetings, and at the request of stakeholders.
- **Community organizations and service providers** – Community organizations include those that represent the interests of, and provide service to, the community of Kitimat and Terrace. For example, local rotary clubs and Seniors' Centre have identified an interest in the LNG Canada Project, and LNG Canada has made presentations at regular scheduled meetings, attended community events, and scheduled individual meetings with stakeholders to share Project information and seek input as it relates to community interests and concerns. LNG Canada participates in the Kitimat Housing Advisory Committee and Inter-agency committee meetings and has engaged with emergency responders and health service providers such as Northern Health.
- **Land Owners** – The proposed LNG Canada facility is located 100% on privately owned land in the industrial zone in Kitimat (see Section 2.4.1). Nearby land owners, tenure holders, and industry in the vicinity of the Project area have been engaged by LNG Canada regarding potential opportunities and effects of the proposed Project on industry in the local area. Interested organizations include RTA, Kitimat LNG, and Sandhill Materials.
- **Heritage and cultural stakeholders** – Heritage and cultural stakeholders in the Project area may have an interest in understanding how the proposed Project could potentially affect heritage and cultural aspects of the local community. LNG Canada has been engaged with the Kitimat Museum, local government, and Haisla Nation to understand potential effects that should be considered in Project planning. See Section 8 for the assessment of potential effects to archaeological and heritage resources.

- **Local businesses and real estate professionals** – Local business stakeholders have identified an interest in potential opportunities and effects from the proposed LNG Canada Project, particularly related to contracting and procurement opportunities, as well as potential effects on local business operations, and real estate opportunities as a result of increased population and construction-related effects.
- **Marine users and associated stakeholder groups** – Marine stakeholders include businesses and marine users who may have an interest in the effects LNG Canada may have on commercial uses of the Douglas Channel and other local waterways. For example, LNG Canada has been engaged with commercial fisheries, and tourism and guide operators. In addition, as part of its SIA, LNG Canada completed a survey of marine users.
- **Recreational groups, land and marine based** – Stakeholders include land and marine based groups who may have an interest in the potential effects of the proposed Project on recreational activities, and general marine and/or land use and access for the benefit and enjoyment of recreational users.

Stakeholders from the groups listed above have been engaged through open houses, meetings, and presentations. Project information has been disseminated through Project updates, newsletters, correspondence, and other means as listed in Section 18.4.

18.2.3 General Public

The level of consultation has been influenced by the proximity of local communities to the proposed Project. However, in addition to information sharing and consultation with communities including Kitimat and Terrace, LNG Canada has made information available to the general public to ensure they were informed of development plans for the proposed Project and the opportunity to provide input in this process as required by the section 11 Order and described in greater detail in the Public Consultation Plan (available on the EAO website). Information about the LNG Canada Project and opportunities for feedback are provided through the LNG Canada website which has received more than 15,000 hits since it was launched.

18.3 Overview of Consultation Plan

LNG Canada's consultation and engagement program is a staged approach designed to share information with, involve, and consult the public and stakeholders, on an ongoing basis. The stages of consultation are detailed in Table 18.3-1.

Table 18.3-1: Staged Approach to Public and Stakeholder Consultation

Stage	Overview	Timing/Status
Stage 1: Pre-Application: Initial Engagement	Initial outreach with local government and key stakeholders in Kitimat and Terrace.	2011-Mid-2013 <i>COMPLETE</i>
Stage 2A: Pre-Application: Information Sharing and Consultation on draft AIR	Includes 30-day Public Comment Period on the draft AIR, issuance of the final AIR by the EAO, development of the Application, ongoing information sharing and consultation to understand and address potential Project-related concerns. Please see Section 18.4 for an overview of activities undertaken during this stage.	June – December 2013 <i>COMPLETE</i>
Stage 2B: Pre-Application: Information Sharing and Consultation prior to Submission of Application for an Environmental Assessment Certificate	Activities during ‘Stage 2B’ have focused on ensuring broad-based engagement to share information and seek input on the proposed Project, and to support the pre-application stage of the regulatory review, including consultation prior to submission of the Application. Please see Section 18.4 for an overview of activities undertaken during this stage.	January – July 2014 <i>COMPLETE</i>
Stage 3: Application Review	Future stage will include ongoing information sharing, stakeholder meetings to discuss and resolve key issues as required, and information sessions to prepare the public for participation in the EAO Public Comment Period on LNG Canada's Application for an EAC. Please see Section 18.6 for an outline of the proposed consultation plan for this stage.	Fall 2014 (anticipated) <i>CURRENT STAGE</i>
Stage 4: Ongoing Community Engagement	Continued community engagement throughout various stages of the Project and post Application Review.	Post-decision/ Ongoing <i>FUTURE STAGE</i>

Throughout consultation and engagement efforts, LNG Canada routinely seeks feedback on our proposed approach to consultation and communications, and incorporates this feedback into our consultation and communications approach. For example:

- **LNG Canada Website:** Prior to undertaking an update to the LNG Canada website in early 2014, LNG Canada hosted focus group sessions with local stakeholders and residents in Kitimat to understand what type of information was desired, and the manner in which it should be presented.
- **Communications Methods:** In addition to traditional print advertising and written correspondence, LNG Canada has come to learn of additional methods of communication that work best for the community. Road signage, public announcements on the radio, and door-to-door flyers have been used at the request of the community for providing notification of consultation events.
- **Consultation and Information Sharing Methods:** LNG Canada hosts open house-style events, stakeholder meetings, and workshops as part of its consultation and information sharing efforts. In 2014, LNG Canada sought input on the type of events people would most likely participate in. Generally, LNG Canada received positive feedback from the general

public regarding the open house style events, and LNG Canada will continue to organize this type of forum for the community to learn about key aspects of the Project. LNG Canada will also continue with, and/or increase, the use of focus groups and online surveys as respondents indicated that they were either very likely or somewhat likely to participate in online surveys (68%) and in focus groups (73%).

18.4 Summary of Consultation to Date

This section demonstrates efforts made by LNG Canada to consult, engage, establish a presence, and build relationships with the local community, stakeholders, and local government. Section 18.4.1 provides a chronological summary of official LNG Canada consultation and engagement activities, and Section 18.4.2 illustrates both the role and the efforts made by LNG Canada's Community Liaison Officer (CLO) to build relationships in order to fully understand community interests and concerns.

18.4.1 Pre-Application Consultation Activities Undertaken by LNG Canada

As outlined in Section 18.3, LNG Canada's Consultation Plan consists of four stages, two of which have been completed to date.

Initial engagement (Stage 1) was completed before entering the assessment process between 2011 and March 2013, when the Project Description was submitted to the EAO and CEA Agency. The consultation activities undertaken by LNG Canada during Stage 1 included:

- initial engagement meetings with provincial, federal and local government and key stakeholders
- advertisements in the local Kitimat and Terrace newspapers published in 2012 to share preliminary information about the Project, provide contact information and seek preliminary feedback
- establishment of communications tools, including:
 - Project website launched in 2012 (www.LNGCanada.ca)
 - Project update registration database, and
 - Public Inquiry Program, a toll free Project information line (1-855-248-3631) and email address (info@LNGCanada.ca).
- communication about environmental assessment process, and
- notification and briefing to local government bodies regarding submission of the Project Description.

The Pre-Application stage (Stage 2) occurred between spring 2013 and summer 2014. During this time, LNG Canada continued and broadened engagement with local communities and stakeholders through a series of stakeholder meetings, open houses, and presentations. LNG Canada hosted open houses in

Kitimat and Terrace in June 2013 and again in Kitimat in June 2014. The purpose of the first open house was to introduce the Project to the communities and to seek input on the Project through dialogue and feedback forms. During the second open house, LNG Canada provided more information about its Project design and site layout, and potential Project effects, and initiated discussion with the broader community around mitigation options.

As required by the section 11 Order, a Public Consultation Plan was provided to EAO in August 2013. A public comment period was held between November 13, 2013 and December 13, 2013 to provide the draft AIR and seek input from the general public. During the public comment period, LNG Canada hosted open houses in Kitimat on November 27, 2013 and in Terrace on November 28, 2013. The open houses were attended by 108 members of the public (see Table 18.4-1). In addition, LNG Canada participated in the EAO Working Group meetings and open houses hosted by the EAO on the VC Scoping Document and the AIR in accordance with the requirements of the section 11 Order. As part of the public consultation process, LNG Canada tracked and responded to public comments during the EAO public consultation period on the draft AIR which started in November and ended mid December 2013. LNG Canada's responses to public comments on the AIR are provided on the EAO website.

In addition, LNG Canada inaugurated a Community Information Centre in June 2013 in Kitimat, BC, and continued to distribute information on the Project, including hosting information sessions in advance of the Application review stage.

Table 18.4-1 uses the phased approach to illustrate consultation activities LNG Canada has undertaken during the Pre-Application stages, including Stage 1 (Initial Engagement), Stage 2A (Information Sharing and Consultation on the draft AIR), and Stage 2B (Information Sharing and Consultation prior to submission of the Application).

Table 18.4-1: Summary of Pre-Application Stakeholder and Public Consultation

Date	Activity Type	Audience / Organization	Description
Stage 1: Pre-Application: Initial Engagement			
June 13, 2011	Meeting – Local Government	District of Kitimat, City of Terrace and RDKS	Meeting to introduce the Project to local government
September 7, 2011	Meeting – Local Government	District of Kitimat, City of Terrace	Meeting to provide Project update on potential LNG facility
October 19, 2011	Announcement	Pre-notification of local government, media	Pre-notification announcement regarding the Methanex site acquisition in Kitimat
December 13, 2011	Meeting – Provincial Government	Various ministries	Meeting to provide an overview of the LNG Industry
February 20, 2012	Meeting - Local Government	District of Kitimat senior staff	Meeting to provide an update on proposed LNG Canada facility and to discuss community infrastructure and readiness for an LNG Project

Date	Activity Type	Audience / Organization	Description
February 20, 2102	Meeting – Local Government	District of Kitimat Mayor and Council	Meeting to provide LNG 101 presentation
February 20, 2012	Meeting - Stakeholder	Kitimat Chamber of Commerce	Meeting to discuss the Project and learn about proposed Kitimat Social Impact Committee
February 21, 2012	Meeting – Local Government	Mayor of Terrace	Meeting to discuss the proposed Project
February 21, 2012	Meeting – Local Government and Stakeholders	RDKS Planner, Terrace Economic Development Association Executive Director	Meeting to discuss the proposed Project
March 9, 2012	Presentation – NGO	BC Clean Energy Association	Presented “LNG 101” at BC Clean Energy Workshop
April 11, 2012	Presentation - NGO	Vancouver Board of Trade	Presentation
April 16, 2012	Meeting - ENGO	Tides Canada	Meeting to discuss potential environmental effects of the proposed Project
April 23, 2012	Meeting – ENGO	Pembina Institute	Meeting to introduce the Project and provide an overview of the LNG Industry
May 15, 2012	Announcement	Pre-notification of local government, media	Pre-notification regarding the Joint Venture proposal to build LNG Facility in Kitimat
June 5, 2012	Announcement	Pre-notification for local government	Announcement of by TransCanada PipeLines Limited as pipeline proponent for Coastal GasLink pipeline to Kitimat, BC
July 16, 2012	Presentation – Community Group	Kitimat Chamber of Commerce	Presented a Project update and LNG overview
July 16, 2012	Meeting – Local Government	Kitimat Council	Council Presentation – Project overview and update (televised)
July 30, 2012	Announcement	Pre-notification for local government	Pre-notification regarding the filing of the NEB Export Licence Application
Sept 11, 2012	Presentation	Terrace Economic Development Association/ Business Lunch	Presentation to introduce the Project and provide a Project update
Sept 11, 2012	Meeting – Local Government	Terrace Council	Meeting with the Committee of the Whole to provide a Project update
Sept 14, 2012	Meeting – Local Government	RDKS	Presentation to Regional District Board to introduce the Project and provide Project update
December 3, 2012	Meeting - ENGO	Pembina Institute	Meeting to discuss power options, air quality and potential regional benefits
Feb 26-27, 2013	Presentation	LNG Conference	Variety of presentations at 1 st BC LNG Conference
Stage 2A: Pre-Application: Information Sharing and Consultation on draft AIR			
April 2, 2013	Meeting – Local Government	District of Kitimat	Briefing on LNG Canada Project Description filing
April 2, 2013	Announcement	Pre-notification of local government media	Pre-notification of Project Description filing

Date	Activity Type	Audience / Organization	Description
April 22, 2013	Meeting - ENGO	Pembina Institute	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
April 25, 2013	Meeting - ENGO	World Wildlife Fund - BC	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
April 30, 2013	Meeting - ENGO	Clean Energy Canada at Tides Canada	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
May 29, 2013	Meeting – Local Government	District of Kitimat Chief Administrative Officer (CAO), Economic Development & Planning Department	Project update and introduction of SIA work plan
May 29, 2013	Meeting – Local Government	City of Terrace CAO	Project update and introduction of SIA work plan
June 11, 2013	Meeting - Stakeholder	Mount Elizabeth Middle School	Meeting to discuss potential training and development opportunities
June 17, 2013	Meeting – Presentation to Local Government	Kitimat Council	Continued to meet with government to identify interests and concerns, develop relationships and establish two-way communication between the Project team and community leaders. This presentation was televised.
June 18, 2013	Notification - Email	Douglas Channel Watch	Invitation to participate in the Community Open House
June 19 and 21, 2013	Notification - Advertisement	General public Local Community – Kitimat and Terrace	Half page advertisements were placed in the following publications regarding the community consultation events: ▪ <i>Kitimat Northern Sentinel</i> ▪ <i>Northern Connector</i> ▪ <i>Terrace Standard</i>
June 24, 2013	Meeting - ENGO	Tides Canada and Forest Ethics	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
June 25, 2013	Consultation – Opening of LNG Canada's Community Information Centre	General public, stakeholders, local government	To coincide with consultation events in June, LNG Canada opened the Community Information Centre to act as the centralized point of contact for the community and Project representatives.
June 25, 2013	Consultation – Kitimat Open House	General public, stakeholders, local government	The purpose of the open house was to introduce the proposed Project and the team to the broader community and to seek preliminary input from the community on the Project. More than 170 people attended.

Date	Activity Type	Audience / Organization	Description
June 26, 2013	Consultation – Terrace Open House	General public Stakeholders Local government Local Community - Terrace	The purpose of the open house was to introduce the proposed Project and the team to the broader community and to seek preliminary input from the community on the Project. Approximately 26 people attended.
July – October 2013	Meeting - Stakeholders	Kitimat-Terrace Industrial Development Society	Regular engagement focusing on key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
July 4, 2013	Meeting - ENGO	CetaceaLab	LNG Canada's environment team were invited to visit CetaceaLab research station to learn more about the use of acoustic hydrophones.
July 10, 2013	Letter - Stakeholders	Douglas Channel Watch, Kitimat Chamber of Commerce, Kitimat Community Services Society, Kitimat Economic Development Association, Kitimat Lions Club, Kitimat Rod and Gun Club, Kitimat Senior Citizens Association, Lakelse Watershed Society, Rotary Club of Kitimat, Terrace Community Futures	Purpose was to provide a Project update, request a meeting with stakeholder representatives to discuss the proposed Project and their initial areas of interest, and to ensure they were apprised of the proposed Project, the regulatory process, and opportunities to participate in consultation.
July 17, 2013	Letter – Local Stakeholders	Kitimat Terrace Industrial Development Society, Northwest Science and Innovation Society, Skeena Nass Centre for Innovation in Resource Economics	Letter to introduce and provide general information about the proposed Project
July 17, 2013	Meeting – Local Government	City of Terrace	Meeting with LNG Canada's environment team to discuss planning and development within Terrace
July 17, 2013	Meeting – Local Stakeholders	Terrace Fire Department	Meeting with the LNG Canada's environment team to discuss emergency planning and capacity
July 17, 2013	Meeting – Local Stakeholders	Kitimat Economic Development Association	Meeting with LNG Canada's environment team to discuss the cost of living, infrastructure, services, and economic development in Kitimat
July 18, 2013	Meeting – Local Government	City of Terrace	Meeting with LNG Canada's environment team to introduce the socio-economic impact assessment being undertaken by LNG Canada; provided a Project overview and the environmental assessment process
July 19, 2013	Meeting – Local Government	District of Kitimat	Meeting with LNG Canada's environment team to kick-off and introduce the socio-economic impact assessment being undertaken by LNG Canada

Date	Activity Type	Audience / Organization	Description
July 22-29, 2013	Phone calls - Local Stakeholder	Alain's Deep Sea Charters, Douglas Channel Watch, Kitimat Valley Hiking, Kitimat Valley Horse Club, Kitimat Valley Naturalists, Minette Bay Lodge, Snow Valley Nordic Club, Took-Us Inn Lodge and Charters	Calls regarding the potential visual effects of the Project
July 25, 2013	Meeting - Stakeholder	Northern Development Initiative Trust	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
July 30, 2013	Letter - Stakeholder	Kitimat Fire and Rescue Services, Kitimat Emergency Planning, Kitimat Marine Rescue Society, Kitimat Shipping Agencies	Letter of introduction and general information about the proposed Project
August 8, 2013	Conference Call - ENGO	Kitimat Valley Naturalists	Conference call with LNG Canada's environmental team to discuss the use of bird data for the environmental assessment
August 9, 2013	Phone calls – Local Stakeholders	Cherubs Pre-Kindergarten, Child Development Centre, Skeen Child Resources and Referral Centre	Calls between LNG Canada's environmental team and various childcare services
August 9, 2013	Meeting – Local Government	District of Kitimat, Mayor and Council	Update on Project information and introduction of new Project staff
August 20, 2013	Phone Call – Local Stakeholder	Kitimat Housing Committee	Phone call with LNG Canada's environment team regarding housing issues and challenges
August 28, 2013	Meeting – Local Stakeholders	Terrace Economic Development Association	Meeting with LNG Canada's environment team regarding the accommodation capacity of Terrace
August 29, 2013	Meeting - ENGO	Pembina Institute	Meeting to discuss Project-related interests and concerns
September 2013	Notification – Community Householder	General Public	Developed to provide information about the proposed Project, with a particular focus on information about the environmental assessment; was hand-delivered by the local swim club to more than 3,000 households and placed in high-traffic community locations
September 2013	Meeting – Local Government	District of Kitimat Planning Department	Meeting to introduce LNG Canada Real Estate Planning lead and discussion of Kitimat OCP
September 9, 2013	Meeting – Local Stakeholder	Kitimat Snowmobile and Hiker's Club	Meeting with the LNG Canada environment team to discuss potential Project-related effects on recreational areas and disruption of natural habitat
September 9, 2013	Meeting – Local Stakeholder	Kitimat Visitors' Centre	Meeting with the LNG Canada environment team to discuss recreation and tourism in Kitimat.
September 9, 2013	Meeting – Local Stakeholders	Kitimat Chamber of Commerce	Meeting with the LNG Canada environment team to discuss potential social and economic effects of the proposed Project

Date	Activity Type	Audience / Organization	Description
September 10, 2013	Meeting - ENGO	Douglas Channel Watch	Meeting with the LNG Canada environment team to discuss recreational and marine use and tourism
September 10, 2013	Meeting – Local Stakeholders	Kitimat Lodge	Meeting with the LNG Canada environment team regarding recreation and tourism in the Kitimat region, and potential changes that may occur resulting from the Project
September 10, 2013	Meeting – Local Stakeholders	Kitimat Rod and Gun Club	Meeting with the LNG Canada environment team regarding access to water and the estuary
September 10, 2013	Meeting - Stakeholder	Terrace Economic Development Association	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
September 11, 2013	Meeting - Stakeholder	Northwest Regional Airport	Meeting with the LNG Canada environment team to discuss infrastructure and services
September 11, 2013	Meeting – Local Stakeholders	MK Bay Marina	Meeting with the LNG Canada environment team to discuss the use and capacity of the marina, as well as marine commercial and recreational use
September 11, 2013	Meeting – Local Stakeholders	Kitimat Naturalist's Club	Meeting with the LNG Canada environment team regarding potential Project effects
September 11, 2013	Meeting – Local Stakeholders	Northwest Regional Airport	Meeting with the LNG Canada environment team to discuss infrastructure and services
September 17, 2013	Meeting - Stakeholder	Kitimat River Hatchery	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
September 17, 2013	Meeting - Stakeholder	Kitimat Chamber of Commerce	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
September 17, 2013	Meeting – Stakeholder	Kitimat Rotary Club	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
September 18, 2013	Meeting – Local Government	RDKS	Introduction of new Project lead to Regional District Chair Harry Nyce, UBCM
September 29, 2013	Community Event – Annual River Clean Up	Kitimat Understanding the Environment (KUTE)	Focus on building relationships and educate Project team members regarding value of river to the community
October 8 2013	Meeting - ENGO	Clean Energy Canada at Tides Canada	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR

Date	Activity Type	Audience / Organization	Description
October 17, 2013	Meeting - ENGO	Douglas Channel Watch	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
October 30, 2013	Meeting - Stakeholder	Terrace-Skeena Valley Rotary Club	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
October 30, 2013	Meeting - Stakeholder	Northwest Community College	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
October 30, 2013	Meeting - Stakeholder	Skeena Nass Centre for Innovation Resource Economics (SNCIRE)	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies
October 30, 2013	Meeting - Stakeholder	The Coastal Mountain School District #82	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
October 31, 2013	Meeting - Stakeholder	Kitimat Fire & Ambulance Clerk	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project
November 6, 2013	Letter – Local Government	District of Kitimat, Mayor and Council, City of Terrace, Mayor and Council, Skeena-Bulkley Valley MP, Nathan Cullen (Constituency Office), Skeena Valley MLA, Robin Austin (Constituency Office), RDKS, Harry Nyce	Distributed a letter to provide details about the public comment period and to offer a Project briefing prior to the open houses scheduled later that month
November 6 and 8, 2013	Notification - Advertisement	General Public, Local Community - Kitimat and Terrace	Half page advertisements were placed by LNG Canada in the following publications, on behalf of the EAO, to notify the public about EAO's consultation on the draft AIR: ▪ <i>Kitimat Northern Sentinel</i> ▪ <i>Northern Connector</i> ▪ <i>Terrace Standard</i>
November 7, 2013	Meeting – Local Stakeholders	Terrace RCMP	Meeting with the LNG Canada health impact assessment team regarding safety and health issues in the region
November 8, 2013	Information Sharing – Draft AIR	General Public, Stakeholders, Local Government	A link to the EAO website was provided on LNG Canada's website.

Date	Activity Type	Audience / Organization	Description
November 12, 2013	Information Sharing – Draft AIR	General Public, Local Community - Kitimat and Terrace	Hardcopies of the draft AIR were delivered to the Kitimat and Terrace public libraries for distribution and were available at LNG Canada's Community Information Centre in Kitimat.
November 15, 2013	Meeting - Stakeholder	DFO, Salmon Enhancement Program Representative	Meeting provided the opportunity for stakeholders to identify key areas of interest, opportunities for partnership and any concern related to the proposed Project
November 20, 22 and 27, 2013	Notification - Advertisement	General Public	An LNG Canada-branded advertisement appeared in the following publications to ensure all interested parties were notified of opportunities to learn about, review, and comment on the draft AIR: ▪ <i>Kitimat Northern Sentinel</i> ▪ <i>Northern Connector</i> ▪ <i>Terrace Standard</i>
November 25, 2013	Notification - Email	Project Contact Database	Public notice was distributed to 492 recipients to ensure all interested parties were notified of opportunities to learn about, review and comment on the draft AIR.
November 27, 2013	Meeting – Local Government	Mayor of District of Kitimat, CAO	Project update
November 27, 2013	Conference Call - ENGO	Clean Energy Canada at Tides Canada	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
November 27, 2013	Meeting – Local Government and Medical Professionals	Mayor, District of Kitimat, SOS International, Dr. Howard Mills	Met regarding local medical services
November 27, 2013	EAO Event – Kitimat Open House	General Public, Stakeholders, Local Community - Kitimat	Open house hosted by the EAO as part of the 30-day public comment period to seek comments on draft AIR; approximately 65 people attended
November 27-28, 2013	Meeting - ENGO	Kitimat Valley Naturalists	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
November 28, 2013	EAO Event – Terrace Open House	General Public, Stakeholders, Local Community - Terrace	Open house hosted by the EAO as part of the 30-day public comment period to seek comments on draft AIR; approximately 43 people attended
November 28, 2013	Meeting - Stakeholder	Terrace Development & Community Social Services	Meeting provided the opportunity for stakeholders to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
November 28, 2013	Meeting – Local Stakeholder	Thornhill Fire Department	Meeting with the LNG Canada environment team regarding emergency response capacity in Thornhill
November 28, 2013	Meeting – Local Stakeholder	Piping Industry College of BC	Meeting with the LNG Canada environment team regarding training requirements for pipeline work

Date	Activity Type	Audience / Organization	Description
November 29, 2013	Meeting – Local Government	District of Kitimat Mayor and CAO	Meeting with the LNG Canada environment team regarding local government services and socio-economic effects
December 3, 2013	Meeting - ENGO	Douglas Channel Watch	Meeting provided the opportunity to identify key areas of interest and concern related to the proposed Project, such that they could be considered in Project planning and environmental studies including draft AIR
December 4, 2013	Notification - Advertisement	General Public First Nations	Advertisements in the <i>Terrace Standard</i> and the <i>Kitimat Sentinel</i> newspapers reminding the public about the deadline for public comments
December 6, 2013	Notification - Advertisement	General Public First Nations	Advertisements in the <i>Northern Connector</i> newspaper reminding the public about the deadline for public comments
December 11, 2013	Notification - Email	Project Contact Database	Public notice was distributed to 514 recipients as a reminder of the deadline for public comments.
December 11, 2013	Consultation - Fisheries Workshop - Kitimat	Marine use stakeholders	Workshop was designed to share information and seek input. Questions and concerns were raised on topics such as wake, access to the estuary and marine environment, ballast exchange, and marine safety.
December 12, 2013	Consultation – Fisheries Workshop Prince Rupert	Marine use stakeholders	Workshop was designed to share information and seek input. Questions and concerns included need to provide more lead time, fishing in Principe Channel, potential for shipping interference with long line gear. As a result of feedback, a second workshop planned for March 2014
Ongoing	Meetings – Community Groups	Kitimat Advisory Housing Committee	Participate in community led discussions about effect of recent industrial development on the availability and affordability of housing. Provided information on LNG Canada's plans and incorporated learning from past experience into LNG Canada's workforce accommodation strategies.
Ongoing	Meetings – Local Government	Kitimat Economic Development Officer	Regular Project updates
Ongoing	Meetings – Local Government	Kitimat CAO	Regular Project updates
Stage 2B: Pre-Application: Information Sharing and Consultation prior to Submission of Application for an Environmental Assessment Certificate			
January – July, 2014	Distribution of Project information to Project contact database	General Public, Stakeholders, Local Government	To date, 1,256 individuals have requested to receive Project updates.
January 7, 2014	Meeting – Local Government	District of Kitimat CAO	Met with District of Kitimat CAO to discuss areas of potential industry cooperation around management of Project-related effects on the local community
January 10, 2014	Meeting – Local Stakeholder	Northern Health	Introductory meeting to provide an overview of Project information, discussion of Northern Health services, and long-term planning process

Date	Activity Type	Audience / Organization	Description
January 24, 2014	Meeting – Local ENGO	Douglas Channel Watch	Met with Douglas Channel Watch for a discussion regarding shipping of condensate/methanol via the existing dock facility, transportation of hazardous materials, and the effects on the estuary
January 28, 2014	Meeting – Local Government and Industry	District of Kitimat RTA	Representatives from LNG Canada and RTA met with the District of Kitimat for a preliminary discussion to explore potential cooperation to assist in preparing and managing community growth, as well as cumulative effects on roads, housing, and community services
February 19, 2014	Meeting - Stakeholder	Kitimat Child Development Centre/Housing Committee	Meeting topics focused on availability and affordability of housing in Kitimat
February 24, 2014	Email	Douglas Channel Watch	LNG Canada provided an update on the proposed Project, status within the environmental assessment process and next steps, and offered to meet.
February 25, 2014	Letter - Local government	District of Kitimat	Information provided to Kitimat Mayor and Council on the status of LNG Canada's regulatory progress and outlined next steps in the process.
February 25, 2014	Meeting (Conference Call) – ENGO	Tides Canada	LNG Canada discussed Clean Energy Canada's report on e-drive technology and anticipated LNG emissions intensity
February 27, 2014	Letter to local government	Member of Parliament: Skeena-Bulkley Valley	Information provided to Nathan Cullen on the status of LNG Canada's regulatory progress and outlined next steps in the process.
March 2014	Newsletter – INFOCUS	General Public, Stakeholders, Local Government	Sharing the latest information and developments about the proposed Project in LNG Canada's INFOCUS newsletter. Newsletters were made available at the Community Information Centre, on the website, and where requested by email.
March 2, 2014	Meeting – Local Stakeholder	Hirsch Creek Golf and Winter Club	Discussion centred on the challenges faced by local businesses related to staff retention
March 3, 2014	Consultation - Fisheries Workshop	Marine use stakeholders	Workshop was designed to share information and seek input. Questions and concerns were raised on topics such as wake, vessel speeds, cumulative effects and safety.
March 4, 2014	Meeting – Local Government	District of Kitimat	Met with District of Kitimat senior staff in regards to housing and accommodation
March 5, 2014	Meeting – Local ENGO	Kitimat Rod and Gun Club	Project introduction, discussion of environmental projects, and exploration of partnership opportunities
March 5, 2014	Meeting – Local Stakeholder	Northwest Regional Airport	Met with Terrace Airport Manager to discuss airport planning, management, infrastructure and services
March 5, 2014	Meeting – Local Stakeholder	Kitimat Chamber of Commerce, Kitimat Economic Development Association	Meeting to provide a Project update

Date	Activity Type	Audience / Organization	Description
March 6, 2014	Community Outreach – LNG 101 Demonstration (Kitimat)	Mount Elizabeth High School students and staff	Conducted live demonstrations of LNG, including a presentation and Q&A to educate and create awareness about the product
March 6, 2014	Community Outreach – LNG 101 Demonstration (Kitimat)	Local Government and Staff Stakeholders Local community– residents, property owners and business	Conducted live demonstrations of LNG, including a presentation and Q&A to educate the community and create awareness about the product; approximately 49 people attended
March 7, 2014	Meeting – Local Stakeholder	Terrace Economic Development Association	Project update, discussion of opportunities for Terrace
March 11, 2014	Meeting – Local Stakeholder	Northwest Regional Airport	Meeting with the LNG Canada environment team regarding airport planning and management
March 21, 2014	Notification – email	Project Database	Reminder to the community regarding the release of the March edition of INFOCUS newsletter
March 27, 2014	Meeting – Local Government	District of Kitimat	Meeting with the LNG Canada environmental team (Triton) regarding access to potential habitat compensation sites
March 31, 2014	Meeting - ENGO	Pembina Institute	LNG Canada met with the Pembina Institute to discuss energy demands and the role of natural gas.
April 3, 2014	Meeting - ENGO	Pembina Institute	LNG Canada met with the Pembina Institute to discuss carbon policy and GHG/water reduction opportunities in upstream production.
April 16, 2014	Meeting - ENGO	Pembina Institute	Meeting to provide a Project update and discuss items of mutual interest
April 23, 2014	Presentation - Local Government	District of Kitimat	Presented updates on Project design and layout, areas of potential effects, and potential approaches to mitigation
April 24, 2014	Meeting – Local Stakeholder	Terrace Economic Development Association	LNG Canada provided a Project update and gave a presentation regarding jobs and opportunities.
April 25, 2014	Meeting - Local Government	City of Terrace CAO	Meeting to provide information regarding the proposed Project and to answer questions and respond to any issues
April 25, 2014	Meeting - Local Government	EA Working Group representative for Terrace Council	Provided a Project update; discussion of housing issue in Terrace
April 25, 2014	Meeting – Local Stakeholder	Terrace District Teachers Union	Project Update provided and presentation regarding jobs and opportunities
April 25, 2014	Relationship building – Meeting	Terrace Teachers Association	Presentation was given regarding the Canadian Geographic Energy Challenge sponsored by Shell. The purpose was to build relationships with teachers with the intention of having LNG included in the school curriculum.
April 25, 2014	Community Event	Terrace Business Expo	LNG Canada hosted a booth at the Terrace Business Expo to answer any questions about the Project that attendees of the Expo with a focus on business and employment opportunities; over 4,000 people attended.

Date	Activity Type	Audience / Organization	Description
April 25, 2014	LNG Canada Website	General Public, Stakeholders, Local Government	LNG Canada launched its new website in April 2014, which was developed based on input received from the local community. To date, there have been more than 13,000 visitors to the site.
April 28, 2014	Consultation Meeting – Focus Group	Community Commitments	LNG Canada held a focus group to ask questions and facilitate discussion about what type of commitments/behaviour they would be looking for from LNG Canada.
April 28, 2014	Consultation Meeting - Focus Group	Emergency Responders	LNG Canada held two focus group sessions to ask questions and facilitate discussion around emergency planning, safety, and camp design.
April 28, 2012	Meeting – Local Government	Kitimat Council – By-law Hearing	Represented LNG Canada at bylaw hearing to answer questions regarding written submission regarding LNG Canada's preliminary workforce accommodation plans and proposed camp bed fee
April 29, 2014	Meeting - Local Government	EA Working Group representative for RDKS	Provided a Project overview and update
April 30, 2014	Notification - Joint Venture agreement	Coast Mountain Board of Education (School District 82), District of Kitimat, Kitimat Valley Institute, Nathan Cullen, Member of Parliament, Skeena-Bulkley Valley, Northwest Community College (Kitimat Branch), Terrace Economic Development Association	Project partners formalized the joint venture agreement, marking an important milestone for the Project in the creation of an operating entity that will enable LNG Canada to move the Project forward and enter into agreements with potential supplies and contractors.
May 2014	Notification - Newsletter	General Public Stakeholders Local Community - Kitimat	Shared the latest information and developments about the proposed Project. Newsletters were made available at the Community Information Centre, on the website, and as requested.
May 14, 2014	Meeting – Local Stakeholder	Kitimat Rod and Gun Club	LNG Canada met with Kitimat Rod and Gun Club members who then walked an extensive area of Duck Creek. Kitimat Rod and Gun Club identified a series of issues with respect to Duck Creek and suggested mitigation measures where appropriate.
May 20 - 21, 2014	Student Engagement – BC LNG Conference	Students from the northwest BC region	Sponsored local grade 10 students to attend the BC LNG Youth Conference in Vancouver. Over 89 students from School District 82 attended the conference.
May 20, 2014	Notification - Front-End Engineering and Design (FEED) Contractor	Local Community (Kitimat) including stakeholders and local government officials	Announcement regarding the selection of the FEED contractor: CFSW. The event took place in Kitimat. LNG Canada and CFSW signed commitment to local hiring and Health, Safety and the Environment.
May 21, 2014	Notification - Media Release	General Public	Public announcement regarding the selection of the FEED contractor: CFSW
May 30, 2014	Notification – email	Project Database	Reminder to the community regarding the release of the May edition of INFOCUS newsletter

Date	Activity Type	Audience / Organization	Description
June -August 2014	Information Sharing – LNG Canada Interactive Display	General Public Local Students	Display was hosted in the Tamitik Jubilee Sports Complex. Purpose was to increase local knowledge about the LNG industry, and to continue to build relationships with the local community.
June 2, 2014	Meeting -Attendance	Informal meeting with Mayor	Andy Calitz met with Kitimat Mayor to affirm LNG Canada's commitment to the Project.
June 3 - 4, 2014	Meeting – Working Group	First Nations, Stakeholders, Local Government	LNG Canada met with various regulatory departments, Aboriginal Groups, and stakeholders for a Working Group Meeting in preparation for review of the Application for an EAC.
June 4, 2014	Meeting – Local Government	District of Kitimat	Meeting to provide Project update
June 11, 2014	Notification – Advertisement	General Public	Advertisement was placed in the local newspaper to notify the public about LNG Canada's Open House and Barbeque.
June 18, 2014	Notification – Advertisement	General Public	Advertisement was placed in the local newspaper to notify the public about LNG Canada's Open House and Barbeque.
June 23, 2014	Meeting - Stakeholder	Cityscape Consultants	Met with Cityscape Consultants hired by the Province to lead Kitimat Housing Action Plan
June 23, 2014	Notification – email	General Public	Members of the Project contact database were notified via email of LNG Canada's Community Consultation
June 23, 2014	Information Sharing – Preview with Council	District of Kitimat	LNG Canada hosted Kitimat Council and Staff for a preview of the site model.
June 23, 2014	Notification – flyer distribution	General Public	Notification of Open House
June 23 - 24, 2014	Notification – road signage	General Public	Two signs were placed on Haisla Boulevard directing the public towards LNG Canada's Open House and Barbeque.
June 24, 2014	Notification – Advertisement	General Public	Advertisement was placed in newspaper to notify the public about LNG Canada's Open House and Barbeque.
June 24, 2014	Meeting – Local ENGO	Kitimat Valley Naturalists	Meeting and walkabout of the estuary
June 24, 2014	Consultation – Open House	General Public Stakeholders Local Community - Kitimat	Purpose was to ensure broad-based understanding of the Project, its benefits, and potential effects before completion and filing of the EAC Application; over 300 people attended.
June 24, 2014	3-D Site Model	General Public Stakeholders Local Community - Kitimat	A 3D Site model was installed in the Community Information Centre as a tool in communicating the Project design to the community. The site model will be permanently housed in the Community Information Centre. In addition, portable versions of the site model have been developed to support ongoing community engagement and outreach events.
June 24, 2014	Meeting – Local Government	District of Kitimat Staff	Discussion regarding the status of key issues, community planning study and recent land announcement

Date	Activity Type	Audience / Organization	Description
June 25, 2014	Small Group Meetings	Stakeholders ENGOS Local Government Local Community members	Hosted two workshops at the Community Information Centre; provided the opportunity for in-depth discussions with interested stakeholders about potential effects and benefits and mitigation plans
July 3, 2014	Notification - email	Project database	LNG Canada sent out a "Thank You" email to recipients on the Project database for attending the LNG Canada June Open House and Barbeque.
July 3, 2014	Meeting – Local Stakeholder	Northwest Regional Airport	Met to discuss the effects of multiple projects on the airport and possible three-phased expansion depending on the approval of any number of projects
July 16, 2014	Conference Call – Local Stakeholders	Northwest Regional Airport	Follow up to meeting on July 3, 2014. Further discussion around expansion and upgrades.
July 31, 2014	Meeting – Local Stakeholder	Terrace Economic Development Association	Introduction of new staff members and brief Project Update
July 31, 2014	Meeting – Local Stakeholder	Northwest Community College	Introduction of new staff, discussion of potential training partnership and facility tour
July 31, 2014	Meeting – Local Stakeholder	Northern Health/Kitimat General Hospital	Meeting to learn about guidelines for industry, have a site tour, and discuss moving forward

18.4.2 Community Liaison Officer

In November 2012, LNG Canada hired a CLO based in Kitimat for the purpose of providing the community with a local point of contact for Project-related matters and to manage the LNG Canada Information Centre located at the proposed Project site. The CLO has been regularly engaged with the following local community associations:

- **Participation in monthly Inter Agency Meetings** – LNG Canada's CLO is a member of the Kitimat Inter Agency Group, which represents a variety of community interests and service organizations. The Inter Agency meetings provide LNG Canada with the opportunity to raise Project awareness, gain in-depth knowledge about issues the community is facing, and build relationships with the community and stakeholders such that their interests can be considered in the development of the proposed LNG Canada Project.
- **Stakeholder Engagement** – LNG Canada's CLO maintains close relationships with local stakeholder groups, including local government representatives. The CLO provides regular updates and facilitates the planning of meetings and presentations as requested by stakeholders, field inquiries and responds to requests for Project information.
- **School District #82** – LNG Canada has been engaging with School District #82 to build relationships, create awareness of LNG and encourage students to learn more about careers in trades. In 2013, LNG Canada provided four Trades Scholarships and explored opportunities to work together to create interest in future science/trades based careers, and

will also do so in 2014 and 2015. In December 2013, LNG Canada expanded its education outreach to local schools through Shell's Classroom Energy Diet (CEDC). The CEDC is a national energy efficiency contest sponsored by Shell and presented by Canadian Geographic. The Challenge is made up of 25 energy-focused, curriculum-based challenges, each complete with lesson plans, worksheets and resources for educators. Participating students learn the fundamentals of saving energy through interactive challenges and video projects that range from classroom activities to community engagement. Students who take part in the Challenge gain an increased awareness and understanding of energy use, learn to think critically about energy, and develop energy-conscious decision-making skills. The challenges are set up to encourage students to pass their knowledge on within the community, and beyond to the country.

In addition to these engagements, LNG Canada's CLO participates in and attends many community events in an effort to understand community interests and concerns.

18.5 Summary of Interests and Concerns

LNG Canada is committed to ensuring that local communities, including the public, stakeholders, and local government have meaningful opportunities to learn about and provide input into the proposed Project. We believe that by working together we can design, build, and operate a facility that considers community interests and provides benefits to BC and its north coast communities. Throughout LNG Canada's consultation and engagement activities, public comments, interests, and concerns have been tracked for consideration in refining Project designs, environmental assessment studies and methodology, and consultation and communication plans. A summary of feedback, issues and interests raised to date, including LNG Canada's response and action undertaken to resolve key issues, is summarized in the following section.

18.5.1 Key Issues

The following six topics summarize the key themes gathered from feedback received as part of LNG Canada's Consultation Program. LNG Canada continues to work with the local government, stakeholders, Aboriginal Groups and the public to gather and consider feedback where appropriate.

- **Jobs and Economic Opportunities** - Provision of local economic benefits continues to be the number one topic raised by local government and at open houses and public events. Creation of local economic opportunities is seen as a way to keep people in the community and attract back family members who had left to seek employment elsewhere. LNG Canada and its primary contractor, CFSW LNG Constructors, are committed to providing benefits, and in May 2014, signed a community commitment document to create local benefits in the region.

- **Community Wellbeing/Way of life** - Residents and local government have expressed concern regarding how the Project, with its large proposed transient workforce, will affect Kitimat residents and the day to day way of life. Concerns regarding housing affordability, traffic congestion, personal security, and access to services have been raised. LNG Canada has completed a comprehensive SIA (see Section 7) and identified mitigation measures to address these concerns (see Section 20 for a summary of mitigation measures). Consultation between LNG Canada and the community is ongoing and will continue through the life of the Project. LNG Canada is consulting with the community about establishment of a Community Advisory Panel and a Community Commitment document that sets out the company's commitments to the community.
- **Safety** - As LNG is a relatively new product, there are a number of questions about safety – both at a facility and shipping level. LNG has the best shipping safety record of all hydrocarbons and in over 50 years of shipping, has never had a significant incident at sea that resulted in a loss of cargo. To raise awareness about the properties of LNG, LNG Canada hosted technical Demonstrations in Kitimat and Terrace in March 2014. In addition to the public and school demonstrations, a special demonstration was held for Emergency Responders as well as members of Haisla Council and Kitimat Council so they could view first-hand the product characteristics and ask questions. LNG Canada also attends meetings of the Kitimat Emergency Planning Committee and held a small group workshop/focus group to get input from Emergency Responders. In May, LNG Canada and its contractor, CFSW LNG Constructors, signed a shared Health, Safety and Environment Vision.
- **Value of the Kitimat River Estuary** - The proposed LNG Canada site in Kitimat's industrial area, is also located in the Kitimat River estuary. The Kitimat watershed is highly valued by local residents who enjoy the recreational and nature appreciation opportunities that the area provides. Potential effects on fisheries, wildlife, and birds are a key concern for many local groups. LNG Canada has completed a comprehensive environmental assessment and is continuing to work to avoid or manage effects, where possible. Where an effect cannot be avoided, LNG Canada is working with regulators and external stakeholders to develop mitigation measures including development of both a fish habitat offsetting plan and a wetland compensation plan. Section 20 provides a summary of LNG Canada's mitigation measures.
- **Protection of the Marine Environment** - Protection of the BC coastline and marine environment is a key priority for local residents as well as all British Columbians. Recognizing this, LNG Canada was the first LNG Project proponent to proactively scope in the full inland shipping route (from Kitimat Arm to Triple Island) into its environmental assessment. In addition, LNG Canada has completed the most comprehensive proponent led marine mammal study in the area along with an underwater noise monitoring program. LNG shipping is recognized for its impressive safety record – no significant incidents at sea that have resulted in a release of product. Even in the unlikely event of a spill, the LNG would evaporate off the surface of the water and dissipate into the air leaving no residue. The

potential for ship-marine mammal interactions was evaluated in Section 10 (Accidents or Malfunctions) and LNG Canada has identified a number of mitigation measures to minimize the potential for harm to the marine environment (Section 20).

- **Air Quality** - Air Quality (both local and GHG emissions) continues to be a topic of concern. At a local level, concerns primarily relate to local air quality, such as effects from NO_x and SO_x emissions. Greenhouse gas management is a priority for all levels of government (local, provincial and federal) as well as for the majority of ENGO's. LNG Canada has considered air quality objectives when making its power decision to use grid power for all auxiliary power needs and has designed its facility to be energy efficient, re-using heat and boil off gas in its processes. As part of the environmental assessment, LNG Canada has completed comprehensive air quality studies, including assessing potential effects of acidifying emissions, and has identified a number of proposed mitigation measures, which are summarized in Section 20.

18.5.2 Issue Response Table

Table 18.5-1: Issue Response Table

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
Project Design and Operations	Upstream Gas Supply	General Public	Upstream gas production and transportation is not part of the LNG Canada Project, and is therefore outside the scope of LNG Canada's environmental assessment, which is focused on the facility in Kitimat and shipping activities. However, LNG Canada understands that the public has a number of questions and concerns about the upstream gas supply for the proposed Project, including extraction, production and transport by pipeline. LNG Canada has made available an upstream specialist at each of the Open Houses to address questions as they relate to upstream gas production in the Northeast and arranged for an educational dinner for interested members of Kitimat Council.	N/A	Not in scope of review
	Site layout and location, including the flare stack and placement of LNG loading line.	Local Community (Kitimat) Local Government (District of Kitimat) Local Environmental Organizations	Footprint for LNG facility and temporary construction facilities will be sized to allow safe and efficient construction. Existing cleared areas will be utilized, where practicable, to limit area of new disturbance. (Mitigation 5.3-4) Design of the LNG loading line corridor will consider and incorporate, where practicable, ways to maintain tidal flow and wildlife passage (Mitigation 5.5-8) Based on the desire for additional information about the proposed Project design, LNG Canada developed a number of tools to facilitate the public's understanding of the proposed Project and to facilitate additional input. These tools include site renderings, videos and a 3-D site model that was showcased during community consultation in June 2014. During this phase of consultation, LNG Canada sought input on the design of its proposed site layout.	2.2 Description of Project	Proposed mitigation measures incorporated in environmental assessment for approval by EAO LNG Canada will continue to consult with the community as FEED progresses

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Effect of Transient Workforce on the Community	Local Community (Kitimat) Local Government (District of Kitimat) Local Environmental Organizations Community Stakeholders	LNG Canada is looking to develop its workforce accommodation centre(s) close to its site in the industrial area of Kitimat. To manage effects on local community services, LNG Canada is proposing to: Construct and operate workforce accommodation centre(s) for non-resident workforce during the pre-construction and construction phase to manage effects of temporary workforce on communities (Mitigation 6.2-5). This will include sewer, water and solid waste infrastructure, and food and beverage, recreation, and health care facilities. LNG Canada will: Provide on-site health services and medical emergency response for primary care including health promotion, injury/illness prevention, and injury/illness management, in order to manage impact on the local public health care system (Mitigation 7.5-3).	7.2 Infrastructure Services; 7.5 Community Health and Wellbeing	Proposed mitigation measures incorporated in environmental assessment for approval by EAO LNG Canada will continue to consult with the community as planning for the worker accommodation centre(s) progresses.
	Waste Management	Local Government (District of Kitimat, RDKS) Local residents Local ENGO's	Waste will be managed according to an established Waste Management Plan onsite and in the workforce accommodation centre(s) or maintenance areas to reduce the potential to attract wildlife to the facility. Garbage and other waste should be temporarily stored onsite in bear-proof containers and disposed of at an approved facility (Mitigation 5.6-10).	2.2.6.1.6 Waste Management (construction) 2.2.6.2.2 Waste Management (operation) 5.6 Wildlife Resources 12 Environmental Management Plans	Proposed commitment incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Dredging and Disposal at Sea	Local Government (District of Kitimat), Local ENGO's	As outlined in its Project Description filed in March 2013, LNG Canada will need to undertake dredging of portions of the Kitimat harbour. LNG Canada is actively assessing the proposed dredging areas and materials. LNG Canada will share information and seek feedback on its proposed dredge disposal plans later this year. LNG Canada will: Develop and implement a Marine Activities Plan (MAP) in accordance with applicable federal and provincial legislation and regulations. The MAP will include measures to address potential effects from dredge activities, pile installation (including marine mammal exclusion zone, soft start procedures and consideration of sound dampening technologies) and shipping (Mitigation 5.8-2). A Disposal at Sea Permit will be obtained prior to any sediment disposal in the marine environment. A disposal site will be selected in consultation with Environment Canada, DFO, affected Aboriginal Groups, and key stakeholders (Mitigation 5.8-4).	2.2.6.1.3 Dredging 2.3.4 Disposal of Marine Sediment 5.8 Marine Resources	LNG Canada will consult with key stakeholders in support of its Disposal at Sea permit
Air Quality	Potential effects on local air shed, including cumulative effects and potential acidification	Local Government (District of Kitimat, City of Terrace) Local residents ENGO's	LNG Canada's Environmental Assessment scope includes an assessment of potential effects on local air quality as well as cumulative effects and an assessment of potential effects of acidifying emissions on sensitive receptors. LNG Canada will develop and implement an Air Quality Management Plan and seek to manage effects on the local air shed by designing an energy efficient facility that includes: Reuse of exhaust heat recovered from each gas turbine to reduce fuel consumption in other processes (Mitigation 5.3-11) Recover boil-off gas during storage and loading processes, and re-inject the recovered gas into the fuel/feed gas system (Mitigation 5.3-12).	5.2 Air Quality; 5.5.5.3 Assessment of Change in Native Vegetation Health and Diversity due to Emissions 5.9 Surface Water Quality	Proposed mitigation measures incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Emissions from shipping	ENGOS	Construction vessels, supporting tugs, and LNG carriers and assist tugs will use low-sulfur fuel in compliance with applicable marine emission standards (IMO 2008) (Mitigation 5.3-8).	5.2 Air Quality	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
Greenhouse Gas Management	GHG emissions from facility	ENGOS	Develop and adhere to a GHG Management Plan that would consider Best Achievable Technology (BAT) in current project design and implement best industry practice to manage Project GHG emissions (Mitigation 5.3-14). Elements of the plan design will include: Use efficient aero-derivative gas turbine technology to drive the refrigeration compressors in the liquefaction process (Mitigation 5.3-6); Operate combustion sources at optimal efficiency settings to reduce fuel consumption (Mitigation 5.3-8); and Use BC Hydro power for LNG facility auxiliary electricity supply (Mitigation 5.3-7).	5.3 GHG Management	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
Acoustic Environment	Noise effects from shipping	Local communities along the shipping route Recreational users	With respect to shipping, no Project-specific mitigation measures are required to meet regulatory limits.	5.4 Acoustic Environment (specifically 5.4.6 Assessment of Residual Effects from Shipping)	No effect expected. LNG Canada will continue to engage with the local communities along the shipping route and will address any concerns should they arise.

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Potential noise effects from operations	Local Community Local ENGOS	LNG Canada will develop a notification protocol with input from the local community and other stakeholders for advance notification of planned substantial noise-causing activities at the LNG facility (Mitigation 5.4-8). A process will be implemented to address all noise complaints in a timely manner (Mitigation 5.4-9). A Noise Management Plan will be developed and implemented (Mitigation 5.4-10). Ensure that project related noise generated during operation complies with the OGC Noise Control Best Practices Guidelines at sensitive receptor locations (Mitigation 5.4-12).	5.4 Acoustic Environment	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
Wildlife and Vegetation Resources	Concerns about potential effects on wildlife and wildlife habitat as a result of Project footprint	District of Kitimat, Local ENGO's	Footprint for LNG facility and temporary construction facilities will be sized to allow safe and efficient construction. Existing cleared areas will be utilized, where practicable, to limit area of new disturbance. (Mitigation 5.3-4) Design of the LNG loading line corridor will consider and incorporate, where practicable, ways to maintain tidal flow and wildlife passage (Mitigation 5.5-8). A Wildlife Management plan will be prepared for construction that will include provisions such as: Clearly delineate (flag) clearing limits to avoid damage to important wildlife habitat features (e.g., large boulders, nurse logs, raptor nests, mammal dens, ungulate mineral licks) in the terrestrial wildlife LSA but outside of the Project footprint or the areas of temporary construction. Major game trails will be cleared of equipment, brush piles, and felled trees to maintain their use as movement corridors for wildlife, where practicable (Mitigation 5.6-1).	5.6 Wildlife Resources	Proposed mitigation measures incorporated in environmental assessment for approval by EAO LNG Canada will continue to consult with the community as front end engineering and design (FEED) progresses

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
			In response to local community interest in helping to restore fish and wildlife habitat in the Kitimat Watershed that has been affected by various past industrial activities, LNG Canada is exploring ways to assist that initiative (e.g., creation of an environmental legacy fund). LNG Canada sought input on this issue from local stakeholders in June 2014 to better understand their interests and concerns.		
	Loss of eelgrass	Local ENGO's	A Fish Habitat Offsetting Plan will be developed and implemented to offset unavoidable permanent alteration or destruction of fish habitat from Project activities and works. The Plan will be developed in consultation with DFO, Haisla Nation, and key stakeholders (Mitigation 5.7-8).	5.8 Marine Resources (specifically 5.8.5.2 Assessment of Change in Fish Habitat)	Proposed mitigation measures incorporated in environmental assessment for approval by EAO and to be included in Fish Habitat Offsetting Plan
Freshwater Environment and Water Usage	Potential effect on freshwater resources, noting the importance of fishing in the Kitimat River and its tributaries in the vicinity of the proposed Project site.	District of Kitimat, local residents, local ENGO's, recreational users	LNG Canada is committed to managing potential effects to the Kitimat River estuary and is currently exploring a variety of options to avoid or mitigate them. A Fish Habitat Offsetting Plan will be developed and implemented to offset unavoidable permanent alteration or destruction of fish habitat from Project activities and works. The Plan will be developed in consultation with DFO, Haisla Nation, and key stakeholders (Mitigation 5.7-8). In response to local community interest in helping to restore fish and wildlife habitat in the Kitimat Watershed that has been affected by various past industrial activity, LNG Canada is exploring ways to assist that initiative (e.g., creation of an environmental legacy fund). LNG Canada sought input on this issue from local stakeholders in June 2014 to better understand their interests and concerns.	5.7 Freshwater and Estuarine Fish and Fish Habitat	Proposed mitigation measures incorporated in environmental assessment for approval by EAO LNG Canada continues to explore potential for creation of an environmental legacy fund in conjunction with the community

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
Marine Mammals	Potential effects on marine mammals, including interactions with LNG vessels	ENGO's Local Community	LNG Canada has completed one of the most comprehensive proponent-led marine mammal baseline study programs to better understand the wide range of marine mammals that live or transit through north coast waters. LNG carriers will travel at speeds up to 14 knots. Speeds will vary depending on navigational safety, weather conditions, location, and marine mammal presence, and will be determined based on the judgment of the ship's master who receives advice from the BC Coast Pilots on board. Subject to navigational safety needs, in areas of high whale density between the northern end of Campania Island and the southern end of Hawkesbury Island, LNG carriers will travel at speeds of 8 or 10 knots from July through October (recognizing predicted periods of high use by marine mammals) (Mitigation 5.8-12).	5.8 Marine Resources; 10 Accidents or Malfunctions	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
Socio-Economic	Contracting and employment opportunities, skills training and importance of local procurement principles	Local Government (District of Kitimat, City of Terrace) Local Community Local Stakeholders (Training and education institutes Economic development organizations and Chambers)	LNG Canada and CFSW are committed to providing local benefits and in May 2014 signed a community commitment document formalizing this commitment. Develop work packages that will consider the capabilities of local and regional businesses to enhance local procurement opportunities (Mitigation 6.2-2).	2.5 Benefits of the Project 6 Economic Conditions	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
	Employment	Local Government Community members and Stakeholders	Approximately 5500–7500 jobs are expected to be created during the peak of construction and 400-700 full-time positions during operations. Local residents will be informed of job and procurement opportunities during the Project phases. LNG Canada will encourage a hire-local first approach for all phases (Mitigation 6.2-1).	2.5 Benefits of the Project 6 Economic Conditions	LNG Canada and its primary contractor (CFSW) have signed a local commitment document

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Opportunities for financial benefits to local communities	Local Government (District of Kitimat, City of Terrace) Local residents	New industries, such as LNG Canada, provide economic benefits at a national, provincial and local level. These benefits include direct financial contributions such as increased tax revenue as well as indirect benefits such as expanded tax base due to increase in the population base and creation of new businesses to support the industry and/or cater to the expanded population base.	2.5 Benefits of Project 6 Economic Conditions	Information on Project benefits incorporated in environmental assessment application
Infrastructure and Services	Availability and affordability of housing	Local Government (District of Kitimat, City of Terrace), Community Service organizations, Seniors and local residents.	LNG Canada is undertaking the following activities to help with concerns about housing affordability and availability: LNG Canada will work to manage demands on local housing (e.g., apartments and single-family houses) due to the anticipated requirements of the construction management and operational workforce, and will also include, in periodic reassessments of the housing market, the consideration of the risk posed by oversupply of accommodations (Mitigation 7.2-22). Participate in initiatives and recommended measures identified in the Northwest Communities Housing Action Plan to address the availability of affordable housing within northwest communities (Mitigation 7.2-25). Work with communities in the local study area, including Aboriginal Groups, to help identify and address Project-related effects on housing (Mitigation 7.2-26).	7.2 Infrastructure and Services (specifically 7.2.4.4 Assessment of Change in Housing Availability)	Proposed mitigation measures incorporated in environmental assessment for approval by EAO LNG Canada will continue to work with the province, local government, and community to manage effects and support the Housing Action Plan

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Traffic	Local Government (District of Kitimat and City of Terrace), Local residents.	LNG Canada will develop and implement a Traffic Management Plan (Mitigation 5.4-6). Commuter support will be provided between Terrace and the Project site (e.g., scheduled crew transportation) to facilitate residents of the Greater Terrace area and nearby Aboriginal communities to participate in the Project while maintaining residence in home communities (Mitigation 7.2-19). Provide relevant information on Project transportation planning to MOTI and District of Kitimat to facilitate their planning for road improvements and traffic movement (Mitigation 7.2-15) LNG Canada is participating in MOTI's regional transportation study, along with District of Kitimat and other industry participants.	7.2 Infrastructure and Services; 7.2.6.3.2 Effects on Traffic and Pressure on Transportation Infrastructure;	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
	Potential for increased strain on local services and infrastructure, including emergency response, health and transportation infrastructure	Local governments, local service providers, local residents and businesses.	Construct and operate workforce accommodation centre(s) for non-resident workforce during the pre-construction and construction phase to manage effects of temporary workforce on communities (Mitigation 6.2-5) LNG Canada will Develop a Worker Code of Conduct to communicate expectations for the behaviour of all workers when they are in Kitimat, Terrace, or any other local community. LNG Canada will ensure that all workers are familiar with the Worker Code of Conduct and expected standards of behaviour. Workers will sign a copy of the Code of Conduct at orientation acknowledging their commitment to comply with the Code (Mitigation 7.2-2).	7.2 Infrastructure and Services; 7.5 Community Health and Wellbeing	Proposed mitigation measures incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
Visual Quality	Potential visual effects from the proposed Project facility, including shipping activities	Local residents	A minimum 30 metre (m) wide mature riparian vegetation buffer will be maintained between the Project site and the Kitimat River, where practicable. If required, disturbance would be limited and adhere to applicable regulatory process (Mitigation 7.3-1). Tree and vegetation clearing for the Project components will be reduced to the extent possible outside of the Project footprint but some clearing may be required to enable construction. Where temporary tree and vegetation clearing occurs during construction, revegetation activity will occur as soon as possible (with the exception of areas cleared within the safety zone) (Mitigation 7.3-2).	7.3 Visual Quality	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
Marine Transport and Use	Potential effects to the shoreline from vessel wake	Local residents and marine users	Based on existing wake studies, LNG Canada does not expect significant wake effects on the shoreline. This information will be validated through a Project-specific wake study.	7.4 Marine Transportation and Use	No effects anticipated
	Traffic in Douglas Channel and potential effect on current economic use including fishing, forestry, aquaculture, and tourism	Local recreational users, fishers, local residents	At full build out, LNG Canada estimates that one LNG carrier will arrive at Kitimat every day. LNG Canada held three workshops with local marine users to better understand current use of the shipping route by others. Regular communication on Project activities will occur with marine users, including recreationalists, commercial tourism operators, CRA fishers, Transport Canada, DFO, and relevant stakeholders (Mitigation 6.2-7). Conduct, at a minimum, two safe-shipping workshops aimed at promoting safe navigation around shipping traffic for mariners prior to operation (Mitigation 7.4-1).	7.4 Marine Transportation and Use	Proposed mitigation measures incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
	Recreation, i.e., river and waterfront access, and access to Douglas Channel for recreation	Local government, local community groups, local residents	Since LNG Canada began engaging with the community in 2012, public access to the water has been an ongoing community priority. LNG Canada commits to: Provide input, with other industry and the municipal government, into the creation of a waterfront access space (that may include a public boat launch) for the community (Mitigation 7.4-5)	7.4 Marine Transportation and Use	Proposed mitigation measures incorporated in environmental assessment for approval by EAO
	Potential for fuel spills and emergency response capability	Local government, emergency responders, local residents and ENGO's	The environmental effects of potential accidents and malfunctions are assessed in the environmental assessment, and design measures and safeguards required to prevent and/or respond to an incident. Specific emergency and environmental management plans will be developed for the facility including: Establish and implement a Spill Response Plan as part of a broader Emergency Response Plan with input from relevant agencies (Mitigation 7.2-8). Other safety measures include: Numerous safeguard systems will be installed to protect against incidents such as shutdown systems, safety and security zones, and spill containment systems. Require contractors and subcontractors to adhere to health and safety programs that emphasize workplace health and welfare and adhere to traffic management policies (Mitigation 7.5-7).	7.2 Infrastructure and Services; 10 Accidents or Malfunctions; 10.3 Spills of Hazardous Materials; 10.4 Loss of Containment of LNG in the LNG Processing Area and Storage Site, or Loading Lines; 10.5 Emergency LNG Facility Shutdown	Proposed mitigation measures incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
			LNG carriers will travel at speeds up to 14 knots. Speeds will vary depending on navigational safety, weather conditions, location, and marine mammal presence, and will be determined based on the judgment of the ship's master who receives advice from the BC Coast Pilots on board. Subject to navigational safety needs, in areas of high whale density between the northern end of Campania Island and the southern end of Hawkesbury Island, LNG carriers will travel at speeds of 8 or 10 knots from July through October (recognizing predicted periods of high use by marine mammals) (Mitigation 5.8-12). Use escorts tugs between Triple Island and Kitimat during all LNG carrier transits (Mitigation 7.4-6).		
Community Health and Wellbeing	Public safety, concerns regarding facility safety	Local government, Emergency responders, local residents & ENGO's	To build awareness of LNG, LNG Canada held "LNG 101" educational demonstrations in March 2014 so people could view first-hand the product characteristics and ask questions. LNG Canada will continue to provide such opportunities to the community and other local stakeholders. The OGC is the lead provincial authority on public safety of the design, construction, operation, and decommissioning of an oil and gas facility. LNG Canada recognizes that public response and input is very important to the overall effectiveness of this planning effort and will undertake the following: Numerous safeguard systems will be installed to protect against incidents such as shutdown systems, safety and security zones, and spill containment systems. LNG Canada will establish and implement a Spill Response Plan as part of a broader Emergency Response Plan with input from relevant agencies (Mitigation 7.2-8). Safety training for all LNG Canada employees and contractors will be mandatory.	7.2 Infrastructure and Services	Proposed mitigation measures incorporated in environmental assessment for approval by EAO

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
Health	Concerns about the effects of air quality on regional health, both human and ecological	Local government, residents, ENGO's, community organizations and health service providers	Project residual effects are not predicted to result in a change in human health as a result of changes in air quality related to SO ₂ emissions or changes in air quality related to combined SO ₂ and NO ₂ emissions.	9 Assessment of Potential Health Effects (specifically 9.2.5 Assessment of Residual Effects from the LNG Facility)	No effect expected. LNG Canada will continue to develop relationships with local health service providers and address any concerns as they arise.
Cumulative Effects	Cumulative effects on the environment as a result of the proposed Project	Local government, residents, ENGO's and community organizations	LNG Canada acknowledges that addressing cumulative effects is an important part of the environmental assessment process, as required by the EAO. A comprehensive assessment of potential cumulative effects, which includes existing and reasonably foreseeable projects in the area, has been undertaken and included in LNG Canada's EAC Application.	Section 4.5 Cumulative Effects Each relevant VC section includes an assessment of cumulative effects. E.g., Section 5.2.8 Assessment of Cumulative Effects (Air Quality)	Cumulative effects assessment completed and included in the environmental assessment application.

Category	Potential Concern/Effect	Origin of Concern (Raised by)	Action Undertaken to Address/ Proposed Mitigation	Section of Application for Analysis of Potential Effect	Status
Project Information and Consultation Activities	Means of information sharing	Local government, local residents	LNG Canada continues to receive positive feedback regarding its communication efforts. LNG Canada continually seeks feedback on opportunities to improve its information sharing and earlier this year, conducted a focus group with community members as part of its website re-design process.	N/A	LNG Canada continues to engage with the community and refine communication and consultation methods based on feedback. Over 90% rated LNG Canada as "good" or "excellent in terms of our engagement with the community in feedback received at during recent consultations.
	Consultation materials, iPads, visual information	Local government, local residents	LNG Canada has received positive feedback on the value of visuals to facilitate consultation and recently installed a 3D site model in its Community Information Centre. LNG Canada continues to seek feedback and adapt materials to meet community needs.	N/A	LNG Canada continues to engage with the community and refine communication and consultation methods based on feedback.

18.6 Proposed Consultation Plan for Application Review Stage

As specified in the section 11 Order, the EAO will provide a public comment period of at least 45 days in which the public and stakeholders will have the opportunity to review and provide comment on the Application. The purpose of this stage of consultation is to ensure the public and stakeholders have the opportunity to review and comment on the Application. The objectives for the Application Review stage of consultation are as follows:

- provide ongoing two-way communication about the Project and environmental assessment review, designed to share information and resolve potentially outstanding areas of concern
- support the EAO's public comment period of at least 45 days to seek comments on the Application, including open houses, stakeholder meetings and others means, as deemed appropriate
- provide notification of consultation events, including open houses and public comment period
- track and respond to public and stakeholder comments, including how input has been considered in addressing concerns, refining Project designs and developing avoidance and mitigation measures, and
- document consultation results and report additional concerns and comments regarding the Project in a Consultation Summary Report.

Specific activities that will be undertaken, consistent with LNG Canada's Public Consultation Plan (August 2013) include:

- **Public Comment Period** – The EAO has specified that a public comment period of at least 45 days is required to seek general comments on the Application. The public comment period includes notification and potential open houses as described in the subsequent sections.
- **Newspaper Advertising** – Consistent with the requirements for notification, LNG Canada will ensure all interested parties are notified about opportunities to review and comment on the Application, including open houses, meetings, and locations of Application copies. As outlined in the section 11 Order, all content, format, and timing for notifications will be approved by the EAO and will appear at least 7 days prior to the commencement of the public comment period and at least 7 days prior to the date on which an open house is scheduled. Newspaper advertisements will be placed in *Northern Connector*, *Terrace Standard* and *Kitimat Sentinel*
- **Stakeholder Group Meetings** – LNG Canada will offer meetings to stakeholder groups who may have a desire for more focused discussions about the Project and the details of the Application. These meetings will include a presentation and round-table discussions. LNG Canada representatives, including technical and environmental subject matter experts, will be in attendance to respond to questions as they arise. Representatives from the EAO and

Working Groups will be invited to attend. The minutes of the stakeholder group meetings will be taken and included in LNG Canada's Public Consultation Report.

- **EAO Hosted Open House(s)** – LNG Canada will participate in any open houses required as part of the public comment period, as directed by the EAO. Project team members, including technical and environmental subject matter experts will be available to attend the open houses.
- **Information and Display Materials** – Given that individuals and stakeholders may differ in their level of interest, LNG Canada will provide a range of materials, from general to more detailed, to ensure that information is accessible to all audiences in a format that suits their desired level of engagement. Subject to confirmation with the EAO, LNG Canada will prepare the following information materials to support the review of the EAC Application during the public comment period:
 - **Public Summary** – LNG Canada will provide a Public Summary that will include an overview of the contents of the Application, including results of the effects assessments. This summary document will be available as a separate document, online and in hardcopy.
 - **Display Boards** – A series of display boards will provide a high-level summary of the effects assessments, as well as updated Project information at the open houses. LNG Canada subject matter experts will be available at each board to respond to questions and provide information during the open houses. Display boards will be available online.
 - **Information Sheets/Fact Sheets** – A series of fact sheets will be developed to provide further details on the Project. Copies will be available online and at the Community Information Centre.
 - **Other materials** to support the public review of the Application will be developed as required and directed by the EAO.
- **Availability of EAC Application** – LNG Canada will make the EAC Application and associated documents accessible at public locations as specified by the EAO, such as local libraries and municipal government offices. LNG Canada will also provide the Application and associated consultation documents at its Community Information Centre in Kitimat. Notification of the location of these documents will be included in the newspaper advertisements and other associated communications.
- **Information Distribution** – Additional means of information sharing and notification will be employed, as appropriate, throughout the Application Review stage. LNG Canada will use a variety of information mechanisms and adapt its communications based on feedback from stakeholders about their preferred methods of communication. Communication methods may include newspaper/radio advertising, posters, Project updates, and ongoing use of web-based information at LNGCanada.ca.

- **Comment Tracking and Response** – As part of the public comment period, the public is invited to comment on the Application directly to the EAO in writing at the open house, by mail, fax, or email transmission. The EAO posts comments to e-PIC within 7 days of receipt. LNG Canada will manage a comment tracking and response document summarizing and responding to all comments received during the public comment period. This document will be provided in draft to the EAO for review and comment and LNG Canada will amend as required prior to being posted to the EAO website (e-PIC) following the public comment period.
- **Public Consultation Report** – Following the conclusion of the prescribed public comment period, LNG Canada will prepare a Public Consultation Report summarizing consultation methodology, participation, questions and comments received from the public, and an assessment of how consultation input has been considered in refining Project designs and developing and finalizing mitigation and avoidance measures. The report will also include proposed next steps for consultation and engagement plans. The Consultation Report will be provided to the EAO for posting to the EAO website (e-PIC) as required, and will be made available on LNG Canada's website and in hardcopy at the Community Information Centre.

In addition, LNG Canada is establishing a Community Advisory Panel to provide ongoing feedback during the environmental assessment process and throughout the life of the Project (construction, operation, and decommissioning).